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Scott C. Anderson, Au.D.
Doctor of Audiology
Steven Anderson, Au.D.
Doctor of Audiology



SoundNEWS

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It's the Most *Wonderful Time* of the Year

Make sure you can hear it by scheduling
a holiday clean and check today!

Attending an important dinner? Dinner conversation can
be noisy and full of distractions whether you have a hearing
difficulty or not, so ask to sit in the seat that best suits your
hearing needs for a more relaxed, conversation-filled evening.

The holidays are already upon us—
is your hearing technology ready?

A simple clean and check of your devices—one that removes
the dirt and oil that can build up on your devices through
regular use—can help ensure your conversations this holiday
season take less effort, delivering clarity and comfort with
each interaction.

The holidays can be a pretty busy time for everyone, including
our office, so be certain to make an appointment—we don't
want you to miss a thing this holiday season!

Does your technology have fresh batteries? It is never a bad
idea to put new batteries in your devices before attending an
important get-together. If you're traveling for the holidays,
we recommend you bring along a better-hearing supply kit:
extra batteries, a hearing instrument cleaning brush, hearing
instrument cleaning wipes, and—if you have them—an old set
of devices, just in case.

Call us today,
and when you buy a pack
of batteries, we'll give you
a second pack free!

TAKE ADVANTAGE OF OUR Community Appreciation Offers

 **Battery
Special**
Buy one pack, get one free.
Offer expires 12/31/2013.

 **Free
Clean and Check**
of your current hearing devices.
Offer expires 12/31/2013.



Dr. Steven Anderson

Office News

You may have noticed some new
faces in the office. Tara Williams
joined us in July as a patient care
coordinator. Many of you have
already met her at the front desk or

talked with her on the phone. Her cheerfulness and energy complement
the rest of the staff. Additionally, Dr. Scott Anderson is excited to have
a new audiologist, Dr. Steven Anderson, join the practice. (Yes, they are
brothers!) Dr. Steve completed his degree in audiology at Idaho State
University in 2012. He, his wife, and his two little girls are happy to be
in Roseburg. Give Tara and Dr. Steve a warm welcome the next time
you're in the office!

It's a *Family* *Affair*

Make the most of your time together this holiday season by ensuring that you're hearing your absolute best. If it's been a while since you've had your hearing checked, call our office to make sure your hearing needs are being fully met by your hearing aids. In addition, check out the following tips to make sure you don't miss a moment of your time together with your family!

Quick Tips for Better Holiday Hearing



Attending a family gathering or dinner? Ask to be seated where you'll hear your best.



Don't hesitate to remind your loved ones about your hearing difficulty. Odds are, they'll be more than happy to slow down and speak up in conversations.



Are you traveling? Do you have an extra set of devices? A cleaning kit? Bring them along, just in case.



Relax and have fun. The holidays come once a year. Enjoy them with the ones you love!

Our patients *tell us*

time and time again that the most life-altering and inspiring change that comes with achieving better hearing is rediscovering the personal connections that are missing from their lives.

It's these familiar and essential sounds—the voices of our children, grandchildren, spouses, and loved ones—that ground and comfort us. Our passion is creating the better-hearing solutions that keep the people and things you love close to you.



That's why we always recommend you **bring a loved one with you for every hearing consultation** or technology-upgrade appointment. They play a key role in helping you achieve better hearing. Their voice is a familiar sound that you can focus on, which helps us fine-tune your technology, and they offer a unique perspective on your hearing loss. After all, they've been experiencing it right along with you. Because hearing loss happens gradually, your companion will likely notice specific listening situations that appear to be a struggle for you that you may not even have been aware of.



If you find that you need additional help hearing among all the commotion of crowded holiday gatherings, ask about our **streaming systems that incorporate a personal, wireless microphone** that can be worn by your companion. These systems allow you to receive a clear, wireless signal from individual voices in the room, letting you communicate more comfortably, and without missing a moment of the holiday fun.



We'd Love to See You!

With the holidays already upon us, we know that you will want to focus on the fellowship, conversations, and special moments of the season—not on the condition of your technology. If you haven't already made an appointment for a clean and check of your devices, we encourage you to do so. It's amazing what a little extra care from an AudigyCertified™ professional can do to enhance your listening experience.